



Pharmacy services in the UK

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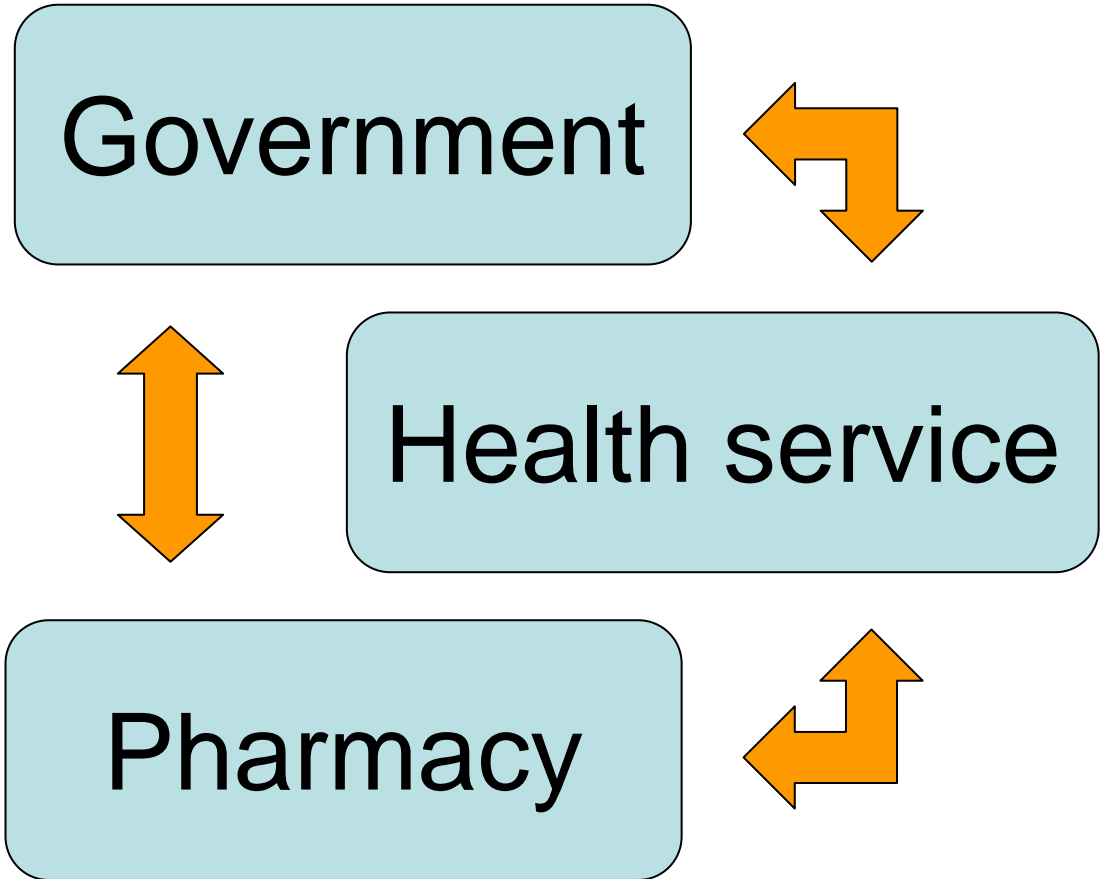
Head of Professional
Services Development



A member of Alliance Boots



A pathway to professional services



Policy development

1995 Pharmacy in a New Age

1997 The New NHS

2000 NHS Plan &
Pharmacy in the Future

2003 A Vision for Pharmacy

2005 Contractual framework
launched in England

2008 Pharmacy in England



Evolution of professional responsibility

1991 NRT available over the counter

2001 Emergency Hormonal
Contraception available OTC

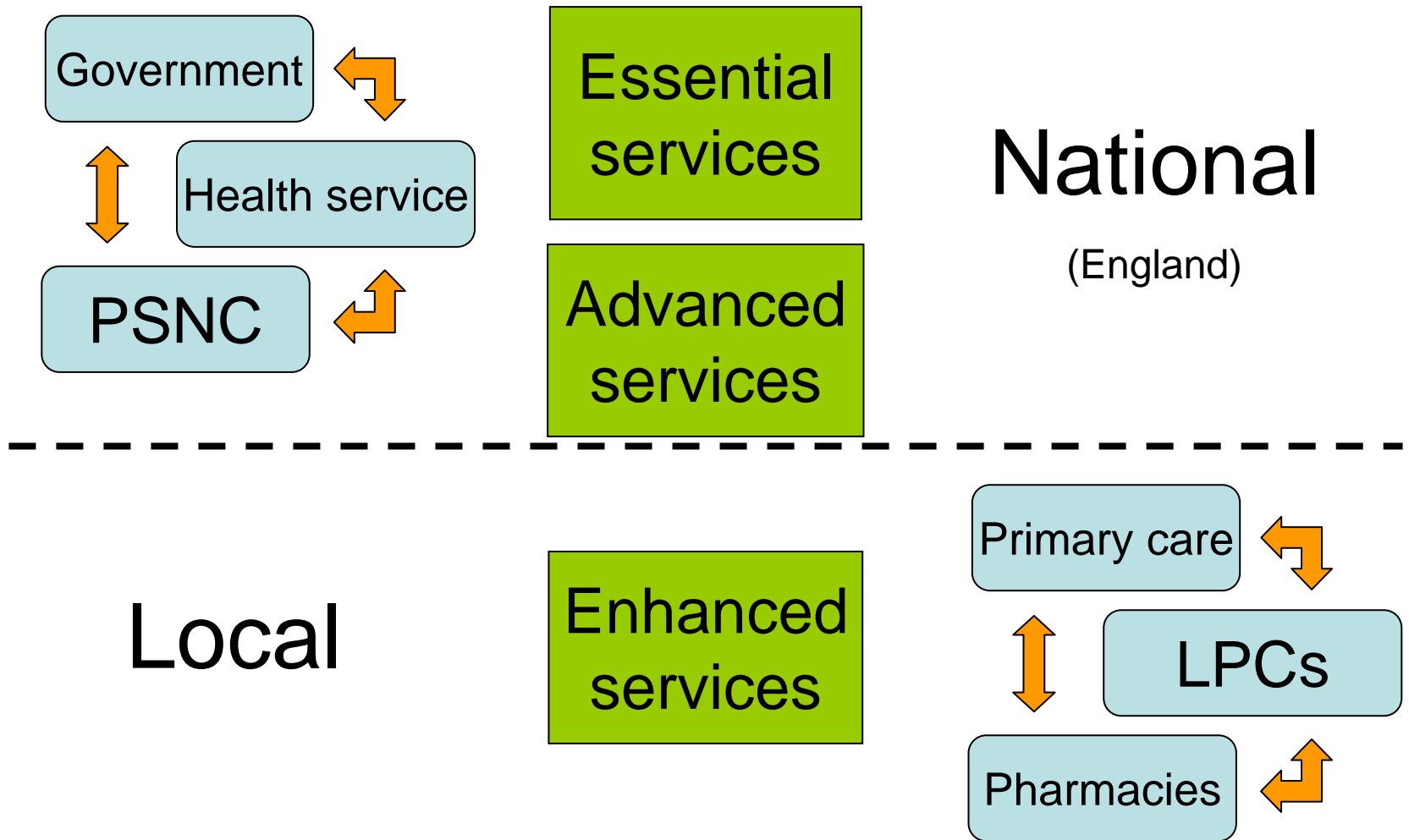
2004 Pharmacist prescribing introduced

2005 Medicine Use Reviews, Repeat
Dispensing

2007 First consultant pharmacist in place



Collaborative approach in action



Resultant professional services



- Compliance
- Stop smoking
- Sexual health
- Vascular checks
- Point of care testing
- Weight management
- Diabetes management
- Cancer awareness

Boots in the UK



Boots in the UK

- 350 million advice opportunities
- 4500 pharmacists, 20,000 healthcare assistants
- Boots 'Change one thing' programme
 - helped 500,000 people to quit smoking
 - 900,000 signed up to individual health goals
 - will focus on obesity and children in 2008
- Boots Health Club 2.5m members
- NHS Chlamydia screening pilot in London
- Weight Loss Programme in place
- Healthy Heart Service
- NHS Smoking Cessation services
- Expert Events - 2 million health kits given free for hayfever, pain and children's health



Partnership working with GPs, PCTs and the NHS

- Heart of England Financial Trust
- Community hospitals
- PCT commissioned GP-led Healthcare Centre in Boots
- Involvement in LIFT schemes
- 'Midnight pharmacies'
- Testing and screening services to manage long term conditions e.g. anti coagulation clinics
- Osteoporosis screening service
- Pharmacy service to prisons



A pathway to professional services



Some way
still to go

but **Boots** is
made for
walking



Boots in the UK

